

## General Apparel Information

- ▶ To place an order select an item, click the “Add to Inquiries” button and submit an inquiry or contact your Senior Consultant.
- ▶ Shipping charges and tax are not included.
- ▶ Turn time is 2-3 weeks after proof approval plus transit time.
- ▶ Samples will be charged at retail price. Client is responsible for freight charges.
- ▶ There is a minimum of 36 pieces on a screen print order. Quantity price breaks are at 36, 72, 144 & 288 pieces.
- ▶ For embroidery, there will be a one-time digitizing fee for any new logo. Below are the digitizing fees.

1,000-4,000 Stitches - \$60

4,001-12,500 Stitches - \$70

12,501-16,000 Stitches - \$85

16,001-25,000 Stitches - \$110

- ▶ There is a minimum of 36 pieces for embroidery and there are no quantity price breaks. Additional charges will apply for higher stitch counts and multiple locations.
- ▶ Custom design for screen printing is available at the rate of \$125/hour. An estimate of hours can be provided based off of design requests.
- ▶ **Return Policy:** If you have chosen to decorate one of our high quality items, it will not be able to be returned or exchanged. (Don't get us wrong, we love your logo, but not that much.)

We do go above and beyond to make sure our customers are satisfied, so if there is a problem with the actual product once received, please let us know immediately.

Blank samples may be returned within 25 business days to receive credit. Client is responsible for return freight and any restocking fees that may apply.

Looking to set up a corporate store or add apparel to your hub page?  
Please consult your Senior Consultant.